

****URGENT NOTICE****

All Norwood Light Broadband, (NLB) digital signals will be changing on Thursday May 24th, 2018.

These changes will be made between 12am and 6am that morning and will necessitate that **ALL TVs RECEIVING NLB TV WITHOUT A CABLE BOX** be re-scanned after 6am that day. You will have to perform an auto search or auto programming search to regain all of the HD channels previously available in Standard Definition, on all TVs in your home that do not have a Cable Box attached!

This change will not affect any TVs that currently have a Cable Box attached!

Great News! Following these changes, both Basic & Expanded on Demand Cable channels will be available in High-Definition without the expense of an HD Cable Box on High-Definition TV's!

Please Note: All TVs have different set-up functions so it is best to check your TV Owner's Manual for specific instructions.

Generic Instructions for programming your Flat Screen TV (*must have a QAM tuner*):

- Access the TV set menu from your television's remote control
- Go to the **"Channel"** or **"Set-Up"** mode
- Select the **Auto Program** or **Channel Scan** feature
- Choose the **"Cable"** setting (*not antenna or Air*)
- If asked, select the **"STD"** or **Standard setting** (*not HRC*)
- Start the scan mode
- Depending on the TV this scan can take 40 minutes or more.

Please feel free to call customer service at **781-948-1150** if you have any questions.

Please check your owner's manual for more detailed information on Channel search options. If you can't find your owner's manual you can probably find a copy on-line by looking up the brand and model of your TV.

